

2023

# ANNUAL REPORT 2023

THE HIGH COURT  
OFFICE OF THE LEGAL COSTS ADJUDICATORS



**Supporting Access to Independent, Impartial  
and Objective Resolution of Legal Costs Disputes**

*in a modern digital Ireland*

# **Annual Report 2023**

**Annual Report Published by the Chief Legal Costs Adjudicator  
with the support of the Courts Service**

**Editors:**

Chief Legal Costs Adjudicator

Paul M. Behan

Assistant Principal Officer to the Chief Legal Costs Adjudicator

Sarah Ann Behan

### FOREWORD



#### Foreword by the Chief Legal Costs Adjudicator

In accordance with the obligations imposed by s. 146 of the Legal Services Regulation Act, 2015, I am pleased to present my Annual Report of the activities of the Office of the Legal Costs Adjudicators, for the year ending 31<sup>st</sup> December 2023.

The number of applications filed via the online Courts Service Online Platform (CSOL) seeking Adjudication in 2023, was 1,048. Of these 1,015 were deemed to be valid and 996 proceeded to Adjudication. This is a 12% increase on 2022 (the corresponding figures for 2022 were 943 Applications via CSOL with 902 going forward for Adjudication).

The period of time, from the date of the acceptance of a valid application for Adjudication to a hearing date, remained consistent with 2022 at 7 weeks. Hearing dates are not assigned until a valid application has been completed.

Although the number of adjudications increased in 2023, the monetary value of valid applications filed for adjudication in 2023 was €163,579,728. This was lower in amount than 2022 (€192,449,390.) yet is still a significant increase over adjudications lodged in 2021 (€110,339,050), and 2020 (€113,211,333).

Cases on hand at year end 2023 had a monetary value of €97,430,959. (2022, €178,379,715), (2021 €173,236,066), (2020 €146,801,262).

The Office disposed of more cases and with a higher value in 2023 than in the prior year. 1,102 cases were completed in 2023 (€210,187,647) compared to 806 cases in 2022 (€124,490,022)

Part of the work of the Office requires engagement with legal practitioners, legal costs accountants and members of the general public, who may have a query regarding legal costs. Whilst we are not able to assist every person that made contact, we consider it part of our public service obligations and our mission statement to engage courteously, fairly and independently with anyone who makes contact with the office.

## Annual Report 2023

The Office continue to strive to achieve the aims set out in our Mission Statement which is to perform our functions with independence, fairness, integrity, professionalism, innovation and accountability. The Mission Statement, contains a commitment to improving services, adapting innovative processes, adherence to best practices and developing strategies for improvement. We have continued to engage with Courts ICT personnel and have successfully completed the Courts Service Desktop Migration Project.

We continue to develop the Register of Determinations, in accordance with s.140 of the 2015 Act.

I would also like to take this opportunity to record my appreciation of the staff within the Office. They are a true embodiment of public service. I thank them deeply for the commitment, adaptability and willingness of each of them to react to each new circumstance and unfailingly deliver at each and every hands turn. The business of the office could not have functioned and as it did, without the exceptional effort displayed by each of them. I am truthfully indebted to each of them.

It would also be remiss of me not to thank the other offices within the Courts Service, with who we have engaged with over the year, including the Senior Management Team, Estates Management Unit, ICT unit, Courts IT and others, who assist us in our work and the smooth running of the business of the office.

This will be my last Annual Report, as I am set to retire as Chief Legal Costs Adjudicator later in this year. I have been privileged to be both the last Taxing Master appointed under the prior legislation, and the first Chief Legal Costs Adjudicator appointed pursuant to the current legislation. I have been assisted in the setting up of the Office of the Legal Costs Adjudicator by many people who have gone on to do other things, but I could not have undertaken this task without the support of the Chief Executive of the Courts Service, her Senior Management Team, the team at ICT and the supportive staff within the Department of Justice. It has been a most rewarding experience, and the people I have encountered along the way have made it so.

On behalf of the Office of the Legal Costs Adjudicators, I am pleased to present the Annual Report for 2023.



**Paul M. Behan**  
Chief Legal Costs Adjudicator

**March 2024**

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THE HIGH COURT  
OFFICE OF THE LEGAL COSTS ADJUDICATORS



## CHAPTER 1 - About the Office of the Legal Costs Adjudicators

### Our Mission

The Office of the Legal Costs Adjudicators mission is to enable access to independent, impartial and objective resolution of legal costs disputes, through the provision of a courteous and professional service in the performance of its statutory function. To maintain and provide transparency throughout the process from inception to completion, with reasoned outcomes being published, in so far as is permitted by the law, and accessible via the register of determinations, so as to inform both legal practitioners and the public. It is our mission to provide this service in a timely manner, providing and supporting access to justice.

**In support of this mission, the Office pursues two high level strategic goals:**

- *Supporting the Legal Costs Adjudicators*

Supporting the Chief Legal Costs Adjudicator and the Legal Costs Adjudicators is a statutory obligation of the Courts Service and by extension the Office and is central to our mission. As well as being a key strategic priority in its own right, it is also key to the achievement of all our strategic priorities.

- *Providing High Quality Service to Court Users*

A core part of our mission is the provision of a consistent, impartial, timely and excellent service to court users, consistent with the limitation of the Office's statutory remit.

### Our Vision

Over time, as the number of adjudications are completed and the register of determinations is updated, a body of information will be publicly available to inform the public and practitioners of the range of legal costs, the manner in which they are determined and the reasons underlying the determination.

### Our Values

We are committed, in performing our functions and fulfilling our responsibilities, to independence, fairness, integrity, professionalism, innovation and accountability. Our strengths derive from the

expertise of the staff within the office. With a commitment to improving services, adapting innovative processes and adherence to best practices and developing strategies for improvement.

Part 10 of The Legal Services Regulation Act, 2015 was commenced on 7<sup>th</sup> October 2019 (Commencement of Certain Provisions) (No.2) Order 2019. S.I No. 502 of 2019. This established a new regime for the adjudication of legal costs. The Office of the Taxing Master was abolished and the work of that Office was transferred to the Office of the Legal Costs Adjudicators.

The statutory powers, functions and duties of the Office, derive from Part 10 and Schedule 1 of the Legal Services Regulation Act, 2015. These statutory powers are underpinned by the Rules of the Superior Courts (Costs) 2019.

By its statutory powers, the Office of the Legal Costs Adjudicators, in addition to having the previous powers of the Taxing Masters, deals with disputes on legal costs, usually but not always, as between parties involved in litigation in the Superior Courts. There are other matters such as disputes between a legal practitioner and his or her client which also fall within the remit of the office.

Party and Party costs are the most common legal costs dealt with on Adjudication. These usually derive from an Order of the Court, which directs one party to a cause to pay the costs of another. Party and Party Costs usually arise from proceedings in the Superior Courts, see Part 11 of the Legal Services Regulation Act, 2015.

Circuit Court costs arising in proceedings are determined by County Registrars, as is provided in s.141 of The Legal Services Regulatory Act, 2015 and the Circuit Court Rules. The Office of the Legal Costs Adjudicator does not have any jurisdiction or power to deal with Circuit Court Party and Party costs. The Office does have jurisdiction to deal with Circuit Court Costs, only where they arise as part of a dispute as between a legal practitioner and client or may have been referred to the Superior Courts, who may in turn refer the matter to this office.

Disputes relating to legal costs and expenses as between legal practitioners and their clients fall within the remit of the Office of the Legal Costs Adjudicators. Legal Practitioners have prescribed duties, relating to legal costs contained within the Legal Services Regulation Act 2015. The Legal Costs Adjudicators have a duty to hear and determine disputes relating to the amount and whether such costs represented work actually undertaken and whether such charges have been reasonably incurred and are reasonable in amount.

Importantly the Office of the Legal Costs Adjudicators does not have any power to deal with complaints about or touching upon matters of poor or inadequate services, or complaints relating to misconduct. These matters are dealt with by the Legal Services Regulatory Authority.

## CHAPTER 2 – The Year in Review

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### *1) Progress Against Our Strategic Priorities*

#### *Strategic Priority 1: Supporting the Legal Costs Adjudicators*

A core role of the Office is the provision of support for adjudication sittings, and the necessary resources and assistance which allows the Legal Costs Adjudicators to administer independent, impartial and objective resolutions of legal costs disputes.

##### Office Business

Applications for Adjudication are made through the Court Services Online Platform (CSOL). 1,048 cases were generated to year end 2023. This resulted in 1,015 valid Legal Costs Adjudication applications of which 996 applications were processed for Adjudication.

Whilst Applications are to be made through the Court Services Online Platform (CSOL). Where any party, for whatever reason, is unable to lodge Adjudication Applications online, the Office will assist the party to enable them to access the services of the Office.

Return dates for the hearing of matters are allocated to each Legal Costs Adjudicator for hearing on a rotational basis.

The average time for a valid application for Adjudication being made to the first hearing date was 7 weeks in 2023.

The Legal Costs Adjudicators sat for adjudication over 181 dates in 2023. These were a mix of physical, remote or hybrid sittings. The Office maintains active case management procedures, with the availability, in suitable cases, of online remote hearings, hybrid hearings or in person hearings. Adjudication hearings are held in public, save as is required by law.

#### *Strategic Priority 2: Providing High Quality Service to Court Users*

As part of its core mission the office is involved in providing services to a wide range of court users, including Legal Practitioners, Legal Costs Accountants, Public Bodies, Non-Governmental Agencies and directly to members of the public. Although the Office is independent and cannot offer advice, it does assist parties by explaining the practices and procedures surrounding Legal Costs Adjudication to ensure that any person contacting the Office can access the required service. The Office has published functional guidelines, which are available on the website: <https://www.courts.ie/office-legal-costs-adjudicators>

##### Register of Determinations

In accordance with s.140 of the Legal Services Act 2015, the office continues to populate the on-line register of determinations, and the reasons for determination in accordance with law.



### Irish Language Facilities

The office continues to update information in and the provision of services through the Irish language.

### ***Strategic Priority 3: Develop and Support Our People***

In 2023 the office continued to invest in and support our staff to ensure a skilled, high-performing office delivering quality services to stakeholders by maintaining staff training through the Learning and Development section of the Courts Service. Training services are used in conjunction with the existing performance management system.

Blended working arrangements were implemented in 2023 for office staff. The work of the office has continued successfully with no impact on existing services.

### ***Strategic Priority 4: Improve Processes and Case Management***

The weekly Remote Callover and Case Management list has continued to be utilised and has proven to be a valuable case management tool for both the Legal Costs Adjudicators, and legal practitioners throughout 2023.

The ongoing operation of this case management process continues, as it leads to a saving of costs and time to parties who engage with the Office. Although it does require a significant allocation of office resources to effect same. It is considered that the overall benefits make it worthwhile.

### ***Strategic Priority 5: Optimise Use of Technology***

Throughout 2023 the Office has continued to make use of all technological assistance both in the day to day running of remote matters to the utilising of the case reporting system to track case progression and financial tracking.

### ***Strategic Priority 6: Ensure Effective Governance and Accountability***

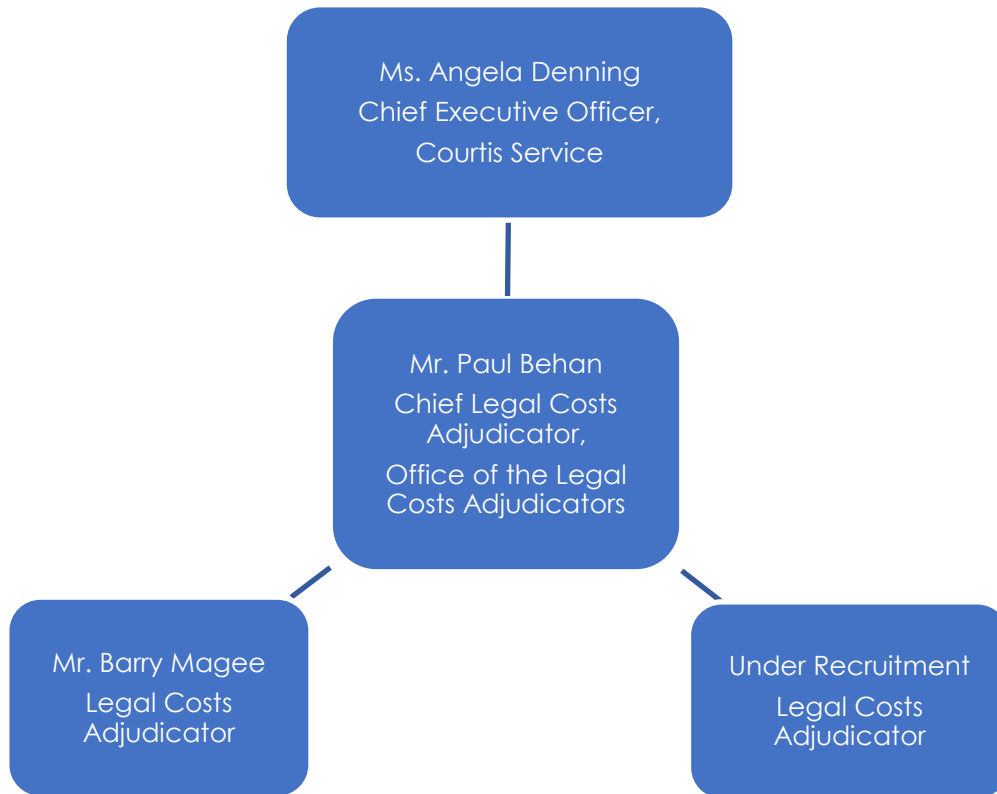
Effective governance and accountability are priorities for the Office of the Legal Costs Adjudicators.

### Business Continuity Plan 2023

To ensure the continuity of business activities in the event of a major incident or disaster the office reviewed and updated the Office of the Legal Costs Adjudicators Business Continuity Plan in May of 2023. This is reviewed on an annual basis.

## CHAPTER 3 - Office of the Legal Costs Adjudicators Governance and Management Structure

*Figure 1: Office of the Legal Costs Adjudicator Management Structure*



*Figure 2: Office of the Legal Costs Adjudicator Management Structure*



### CHAPTER 4 - Activity

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#### *1. Total Number of Applications filed in 2023.*

1048 case applications were made numbers to year end 2023. 1015 valid applications for adjudication were made and of that cohort, 996 were processed for Adjudication.

#### *Comparison – 2023 and 2022.*

The tables and the graphics on page 11 show the comparison of applications filed with the Office of the Legal Costs Adjudicators in 2022 and 2023. This is an increase of 113 cases or a round figure percentage of 12%.

The value of applications for Adjudication for 2023 was €163,579,728.

The obligation is on Parties applying for adjudication to assign an originating classification for their cases.

To remain consistent with last year's reporting, a headline of those most readily identifiable have been included in the breakdown of the type and status of the Applications filed in 2022 and 2023 are set out in the tables following.

*Figure 3: Applications Filed Cases by Originating Case Type – In List Form*

Originating Case Type	2023		2022	
	No. of Cases	Amount (€) Claimed	No. of Cases	Amount (€) Claimed
Road Traffic Accidents	207	19,322,452	200	15,818,930
Employer & Occupiers Liability	170	15,325,818	120	17,137,799
Judicial Review	94	11,076,920	69	22,490,817
Medical Negligence	159	55,359,386	136	48,212,707
Other Litigation	79	12,161,560	99	38,459,720
Breach of Contract	36	12,434,288	23	4,446,412
Motions Interlocutory	25	1,362,539	16	7,617,542
Appeal - Court of Appeal	39	8,436,446	36	4,576,716
Public Liability	31	2,215,051	47	2,564,825
Wards of Court	36	2,705,856	42	2,287,341
Commercial Court	3	1,887,867	8	2,643,771
Professional Negligence	24	3,792,519	10	1,179,045
Probate Matters	7	592,427	8	542,200
Appeal - Supreme Court	8	1,884,754	11	2,223,817
Assault & Battery	17	1,761,936	6	1,616,608
Employment Law	4	847,360	8	646,591
Security for Costs	3	496,655	6	1,365,981
Injunctions	14	1,218,572	7	518,613
Bankruptcy	3	109,076	4	232,635
Sale of Land	1	60,668	-	-
Companies Act	3	117,797	5	846,144
Legal Practitioner and Client	6	439,622	2	106,566
Planning Matters	6	3,140,685	8	2,315,048
Defamation. Libel & Slander	7	1,280,860	10	3,152,802
Garda Compensation Acts	3	214,328	1	32,002
Constitutional Law	2	934,212	-	-
Tribunal of Inquiry	4	2,144,795	3	10,340,277
Arbitration	4	832,806	2	275,328
Family Law	11	782,980	5	395,174
Article 40/Habeas Corpus	3	111,357	-	-
Nuisance	-	-	1	145,600
Judgement Mortgage/Land	2	6,189	6	72,552
Case Stated	1	279,650	-	-
Pension Claims	1	182,103	-	-
Conveyancing	2	60,197	3	185,828
<b>Total</b>	<b>1,015</b>	<b>€163,579,728</b>	<b>902</b>	<b>€192,449,390</b>

## 2. Year End Case Status

As expected, Adjudications, accepted in previous years, which were incomplete or adjourned at the request of the parties or may have been the subject of a Consideration sought pursuant to s.161 of the Legal Services Regulation Act, 2015 would have crossed over to be dealt with in 2023. The table below sets out the value of open cases on hand at year end 2023.

**Figure 4: Year End Cases by Originating Case Type – In List Form**

Originating Case Type	No. of Cases	Amount (€) Claimed
Road Traffic Accidents	71	€6,433,860
Employer & Occupiers Liability	43	€9,531,527
Judicial Review	42	€6,755,590
Medical Negligence	67	€36,973,904
Other	31	€5,700,421
Breach of Contract	24	€9,103,668
Motions Interlocutory	26	€2,008,711
Appeals - Court of Appeal	21	€2,217,565
Public Liability	7	€773,479
Wards of Court	23	€1,211,631
Commercial Court	3	€921,191
Professional Negligence	8	€1,429,550
Probate Matters	2	€26,668
Appeal - Supreme Court	7	€1,319,097
Assault & Battery	3	€524,181
Employment Law	1	€159,588
Security for Costs	2	€592,843
Injunctions	6	€565,369
Bankruptcy	4	€326,843
Companies Act	2	€109,504
Practitioner and Client	2	€157,909
Planning Matters	9	€4,574,558
Defamation. Libel & Slander	5	€1,252,686
Solicitors Acts	5	€309,665
Garda Compensation Acts	2	€151,030
Constitutional Law	2	€1,875,781
Residential Institutions Redress Board	1	€28,117
Arbitration	4	€1,306,824
Pension Matters	1	€182,103
Family Law	6	€472,030
Article 40/Habeas Corpus	3	€109,422
Case Stated	1	€279,650
Judgement Mortgage	1	€2,115
Conveyancing	1	€43,877
<b>Total</b>	<b>436</b>	<b>€97,430,959</b>

### 3. Completed Cases

It is part of the remit of the Office to facilitate the resolution of legal costs disputes as part of the wider public policy objectives to encourage parties to a dispute to resolve them, whether by formal or informal mechanisms. The Legal Services Regulation Act, 2015 at s. 156 (2) provides that a Legal Costs Adjudicator, can invite parties to an Adjudication to refer their dispute to mediation or other informal resolution process. It is provided at s.156(3) that any Adjudication shall be adjourned, with or without directions, that may facilitate that process.

The breakdown of completed cases is shown below: - this includes a number of settled historical cases closed by the Adjudicators in 2023: -

**Figure 5: Completed Cases – by Originating Case Type – In List Form**

Completed Cases -	No. of	Total Amount (€) Claimed
Road Traffic Accidents	209	€18,664,814
Judicial Review	97	€10,644,834
Employer and Occupiers Liability	169	€15,359,848
Medical Negligence	166	€59,843,741
Other	98	€37,999,367
Public Liability	46	€2,949,304
Motions Interlocutory	44	€3,485,447
Appeal - Court of Appeal	45	€7,469,779
Contract	28	€5,530,566
Employment Law	11	€1,148,094
Assault & Battery	16	€1,685,421
Wards of Court	28	€2,421,770
Practitioner and Client	5	€340,638
Bankruptcy	3	€109,571
Probate Matters	10	€655,198
Commercial Court	12	€13,086,683
Planning Matters	4	€659,632
Appeal - Supreme Court	21	€5,279,018
Defamation, Libel and Slander	11	€3,911,977
Professional Negligence	29	€3,493,766
Arbitration	2	€147,828
Injunctions	10	€698,741
Nuisance	1	€145,600
Tribunal of Inquiry	3	€10,052,730
Constitutional Law	1	€861,204
Garda Compensation Acts	1	€32,002
Family Law	9	€623,846
Sale of Land	3	€86,180
Companies Act	6	€844,133
Security of Cost	11	€1,815,132
Conveyancing	3	€140,784
<b>Total</b>	<b>1,102</b>	<b>€210,187,647</b>

### **4. *Adjourned Cases***

Cases may be adjourned where matters are under active discussion, a party was not in a position to proceed or that the matter must be adjourned for whatever reason. This process continues to be managed carefully by the Legal Costs Adjudicators to maintain a balance between all parties to the process to ensure procedural fairness. This requires active case management on the part of the Adjudicators. There were 233 Cases adjourned or part heard throughout 2023. This consists of 10 cases from 2019, 4 from 2020, 9 from 2021, 33 from 2022 and 177 from 2023.

### **5. *Register of Determinations***

The Legal Services Regulation Act, at s.140 provides that a Register of Determinations is to be maintained, with certain statutory exceptions. The outcome of Adjudications are published by way of Reports. It is the case that every Adjudication determined is accompanied by reasons.

Written and reasoned Determination Reports, prepared in accordance with s. 157(8) and s.157(9) of the Act, are subject to publication restrictions in accordance with s.140(3), s.140(4), s.140(5) and s.140(6) of the Act, which provides that the reasons for a determination shall not be placed on the register where these sections are deemed to apply.

181 cases were recorded as determined between 1<sup>st</sup> January 2023 and 31<sup>st</sup> December 2023. Of these, approximately 91 were not published subject to the restrictions contained within s.140.

## 6. Determined Cases

Cases completed and determined throughout 2023 are set out in the below table:-

*Figure 6: Determined Cases – by Originating Case Type – In List Form*

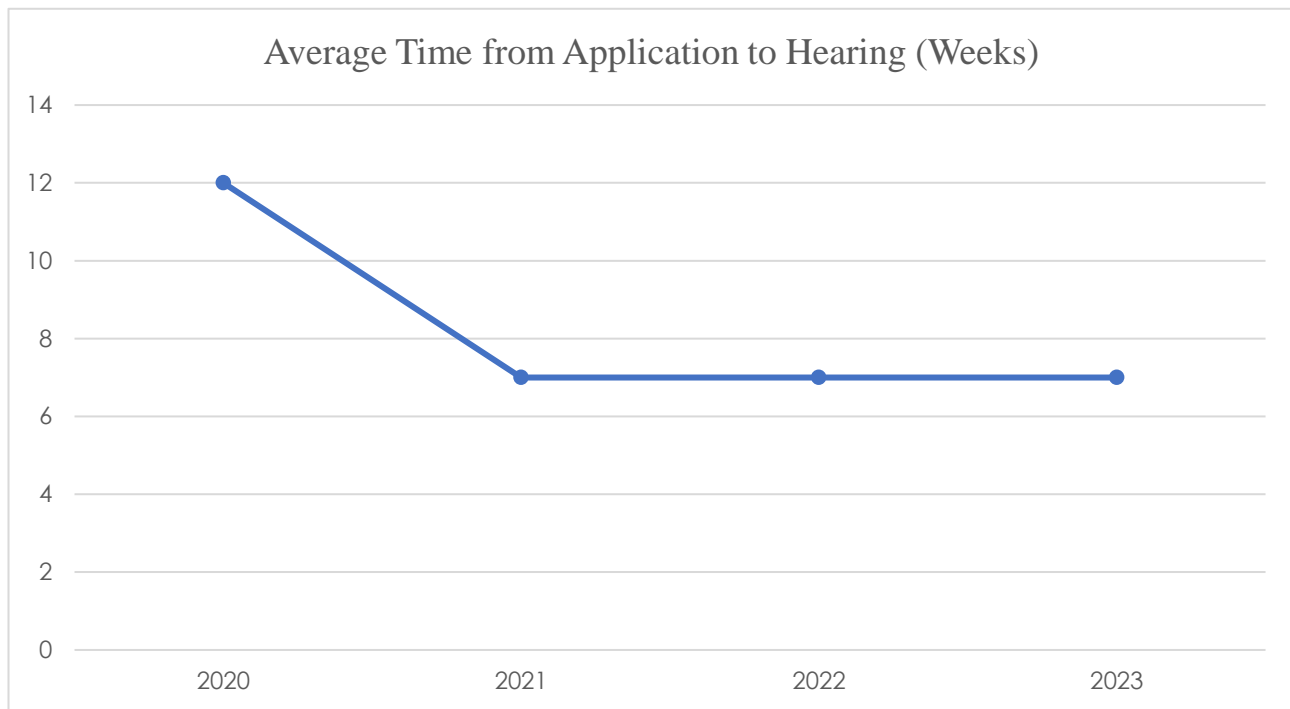
Determinations Originating Case Types	No. of Cases.	Total Amount (€) Claimed	Total Amount (€) Deducted	Total Amount (€) Allowed
Road Traffic Accidents	21	€1,301,286	€378,337	€922,949
Other	15	€1,354,986	€605,833	€749,153
Employer and Occupiers Liability	18	€1,424,232	€463,071	€1,442,046
Medical Negligence	15	€7,195,965	€3,084,871	€3,928,632
Contract	13	€2,173,403	€830,778	€472,242
Appeal - Court of Appeal	14	€645,044	€181,190	€463,854
Judicial Review	13	€1,427,211	€477,896	€602,317
Probate Matters	4	€154,607	€13,845	€140,782
Conveyancing	2	€58,688	€17,997	€40,692
Commercial Court	1	€213,129	€82,025	€131,104
Motions Interlocutory	15	€1,044,059	€391,268	€652,791
Public Liability	10	€792,105	€349,399	€442,706
Appeal - Supreme Court	3	€397,517	€322,193	€75,323
Companies Act	1	€17,364	€2,275	€15,090
Planning Matters	2	€710,422	€218,488	€491,934
Injunctions	8	€762,997	€268,079	€494,917
Defamation, Libel and Slander	3	€821,923	€406,526	€415,396
Professional Negligence	4	€942,629	€367,600	€575,029
Arbitration	1	€32,459	€5,492	€26,967
Employment Law	1	€42,335	€6,055	€36,279
Family Law	1	€39,176	€8,777	€30,399
Wards of Court	3	€221,490	€34,397	€187,094
Practitioner and Client	3	€225,174	€84,123	€141,051
Sale of Land	1	€60,668	€31,199	€29,469
Judgement Mortgage	1	€4,074	€1,494	€2,579
Assault & Battery	4	€297,882	€98,482	€199,400
Bankruptcy	2	€74,965	€19,702	€55,262
Tribunal of Inquiry	1	€305,356	€115,936	€189,420
Nuisance	1	€145,600	€69,855	€75,746
<b>Total</b>	<b>181</b>	<b>€22,886,746</b>	<b>€8,937,185</b>	<b>€13,030,623</b>



## 7. Time from Application to Hearing

The average time from an application being lodged to the first hearing date was 7 weeks in 2023. This is consistent with the average time of 7 weeks in 2021 and 2022.

*Figure 7: Average Time from Application to Hearing (weeks)*



## 8. Request for Consideration

Any party who is dissatisfied with a Determination made by a Legal Costs Adjudicator can apply pursuant to s.160 of the Act for a Consideration. 21 new Consideration Applications were made. As of 31<sup>st</sup> December 2023, 28 Consideration Applications matters were heard.

A decision by a Legal Costs Adjudicator reached following a Consideration hearing is subject to Review by the High Court in accordance with s.161 of the Act.

*Figure 8: Request for Consideration in 2023– By Case Type*

Consideration Originating Case -	No. of Cases	Total Amount Claimed €
Contract	5	€1,644,048
Medical Negligence	5	€3,587,817
Judicial Review	2	€45,049
Practitioner and Client	2	€157,909
Appeal - Court of Appeal	4	€113,086
Appeal - Supreme Court	1	€5,712
Defamation, Libel and Slander	1	€249,799
Motions Interlocutory	1	€11,359
<b>Total</b>	<b>21</b>	<b>€5,814,779</b>

## CHAPTER 5 - County Registrars Summary Report

It is a requirement of s. 141(5) that each County Registrar is to report to the Chief Legal Costs Adjudicator.

*(5) Each County Registrar shall report annually to the Chief Legal Costs Adjudicator providing a summary of the information contained in the register of taxation determinations maintained by him or her.*

The information displayed below is from the relevant period as received by the Chief Legal Costs Adjudicator, from the County Registrars for:

\* (Data from Meath/ Westmeath 2022 included in below table

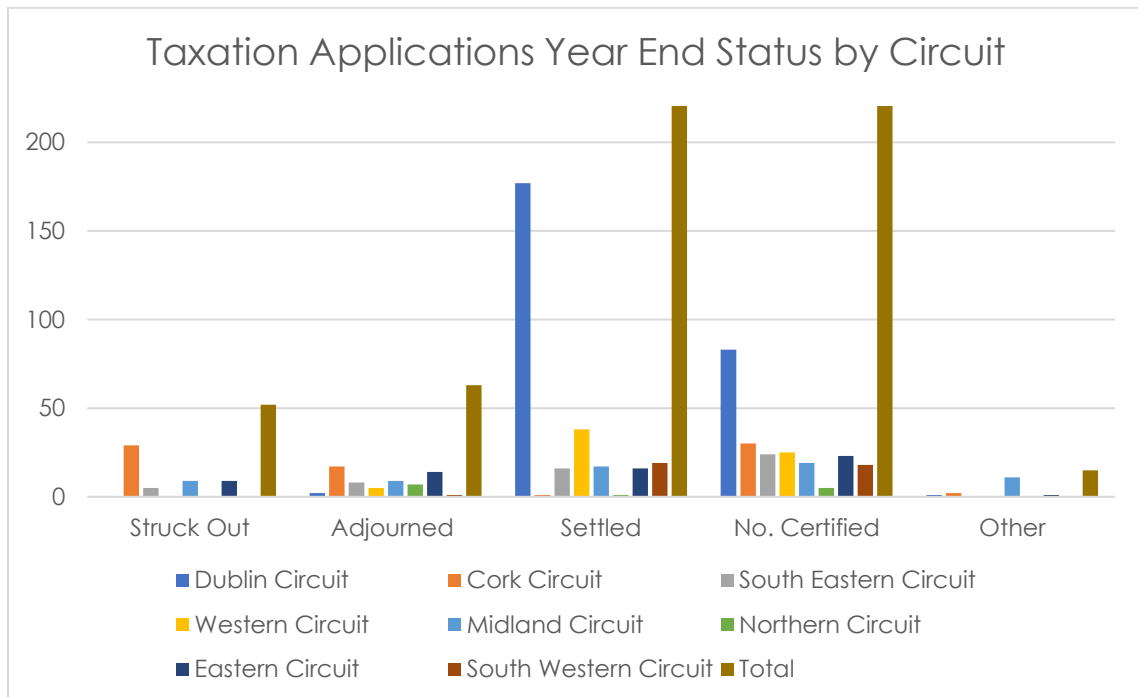
**Figure 9: Table of 2023 Year End – Case Status reported by County Registrars**

<b>Taxation Applications Year End Status</b>	<b>No. of Cases</b>
Struck Out	52
Adjourned	63
Settled	285
Certified	227
Other	15
<b>Total</b>	<b>642</b>

**Figure 10: Taxation Applications Year End Status in List Form – by Circuit**

<b>Taxation Applications Year End Status by Circuit</b>	<b>No. Struck Out</b>	<b>No. Adjourned</b>	<b>No. Settled</b>	<b>No. Certified</b>	<b>Other</b>
Dublin Circuit	0	2	177	83	1
Cork Circuit	29	17	1	30	2
South Eastern Circuit	5	8	16	24	0
Western Circuit	0	5	38	25	0
Midland Circuit	9	9	17	19	11
Northern Circuit	0	7	1	5	0
Eastern Circuit	9	14	16	23	1
South Western Circuit	0	1	19	18	0
<b>Total</b>	<b>52</b>	<b>63</b>	<b>285</b>	<b>227</b>	<b>15</b>

*Figure 11: Graph of Taxation Applications 2023 Year End Status by Circuit*



## 2023 AT A GLANCE



### 1,015 APPLICATIONS PROCESSED

- 181 DETERMINED
- 233 PART HEARD
- 21 UNDER CONSIDERATION
- 1,102 TOTAL COMPLETED CASES



### CUSTOMER SERVICE

- TRANSLATION OF IRISH LANGUAGE FORMS AND PUBLISHED LITERATURE PROJECT IN PROGRESS
- REVIEW OF ALL EXISTING OPEN CASES TO STREAMLINE CSOL CASE LISTS



### ADJUDICATION SITTINGS

71 REMOTE CALLOVERS

181 PHYSICAL & REMOTE  
HEARING DAYS



FROM 1<sup>st</sup> JANUARY TO 31<sup>st</sup> DECEMBER

1,048

APPLICATIONS FILED

996 SENT FORWARD FOR  
ADJUDICATION

Oifig na mBreithneoirí Costas Dlíthúil,  
An Árd Chúirt,  
1ú Urlár, Teach na gCeannaithe,  
27/30 Cé na gCeannaithe,  
Baile Átha Cliath 8,  
D08 K3KD

Office of the Legal Costs Adjudicators,  
The High Court,  
1<sup>st</sup> Floor, Merchants House,  
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